

DIGITAL MEDIA DATA RECOVERY

SUCCESSFUL DATA RECOVERY OF DAMAGED FLASH DRIVE

CLIENT

Gisele Corinthios is a producer, writer, and actor based in Toronto, Ontario in Canada. She hosted and produced TVO's award-winning "Gisele's Big Backyard," a top-rated educational series for preschool students, for 18 years. Ms. Corinthios currently hosts The Gisele Mishmash, an educational variety show on YouTube.

HARDWARE

Ms. Corinthios uses a SanDisk 128 GB USB 3.0 flash drive formatted for Apple macOS to carry important personal documents, videos and images with her.

CAUSE OF DATA LOSS

The SanDisk flash drive became damaged while Ms. Corinthios had the device connected to her computer. After ejecting the drive, it completely fell apart. She contacted Secure Data Recovery Services through one of our local Canadian partners in Toronto to see if we could salvage any of the files from the damaged device.

DATA RECOVERY

Our data recovery team performed a complete diagnostic and determined that a successful flash drive recovery was possible. After receiving authorization to proceed, our engineers cloned the contents of the flash drive and inspected the entire file system to locate all available user data and extract to a secure storage server.

OUTCOME

Our data recovery engineers were able to successfully restore the full contents of the damaged flash drive, comprising around 34 GB, and transfer to a new USB drive for return shipment. Secure Data Recovery Services maintains a documented 96% success rate, the highest in the industry, and our more than 250 partner locations across North America make professional data



recovery conveniently located wherever you live or work.

For more than a decade, our expert engineers have pioneered specialized data recovery techniques for NAND-based flash memory devices, including SSD, microSD, and Compact Flash devices. We specialize in all types of flash storage recovery, including invasive methods to restore lost data due to physical malfunction.

Call us at **800-388-1266** for a free consultation or to open a case. We provide free diagnostics, a no-obligation price quote, and a "no data, no recovery fee" guarantee. If for any reason we can't recover your lost data, you pay nothing.

Gisele Corinthios Toronto, Canada