

HARD DRIVE DATA RECOVERY

SAMSUNG INTERNAL HDD DEVICE FAILURE DISRUPTS OPERATIONS AT MIDWEST SURVEYING FIRM

CLIENT

Torrenga Surveying, LLC provides a variety of land surveying services to several counties across northwestern Indiana.

HARDWARE

Torrenga Surveying stored business critical Quickbooks database files on a Samsung SpinPoint 200 GB internal hard drive formatted for use on a Windows PC.

CAUSE OF DATA LOSS

When the Samsung drive storing vital business accounting data stopped functioning, the company feared the worst: that customer information, invoicing, and other accounting database files essential for maintaining the continuity of business operations had been permanently lost. The company reached out to Secure Data Recovery Services to see if the data could be recovered from the failed drive.

DATA RECOVERY

Torrenga Surveying shipped the failed drive to our secure data recovery lab, where our expert technicians conducted a free comprehensive analysis. We found that the Samsung drive had suffered a physical failure and required to be imaged on sector level inside of our cleanrooms. Upon completion of the imaging process, our development team manually extracted the critical financial data and transferred it to our secure storage servers.

OUTCOME

Our data recovery engineers successfully restored 100% of the contents of the Samsung SpinPoint internal HDD. As an official Samsung business partner, Secure Data Recovery Services specializes in professional data recovery services for every device in the Samsung storage product line.



Making sure you have the right data recovery service can mean the difference between temporary and permanent data loss. Secure Data Recovery Services prides itself on an industry-leading 96% successful recovery rate. Our expert technicians have the most industry specific certifications and decades of collective experience.

In addition to our award-winning U.S.-based customer service, all customers receive free media shipping to one of our data recovery centers. Failed media can also be dropped off at one of more than 250 partners across North America. After a full and free diagnostic analysis, we provide our customers with a no-obligation cost estimate and a “no data, no recovery fee” guarantee. If we can’t recover your data, you pay nothing.

Timing is critical to ensure that data loss does not become permanent. Call us at 1-800-388-1266 If you experience a storage device failure. Our customer service specialists are standing by to assist you.

Torrenga Surveying LLC