

SSD DATA RECOVERY

SUCCESSFUL RECOVERY OF SAMSUNG S9 BACKUP FROM LAPTOP SSD

CLIENT

Florida-based Candice Prevatt recently experienced data loss while transferring images from her mobile phone to a laptop solid-state drive.

HARDWARE

Ms. Prevatt uses a Samsung Galaxy S9 smartphone. She was transferring image and video files from her phone to her laptop's 1 TB Micron SSD formatted for use with a Windows PC.



CAUSE OF DATA LOSS

The Samsung S9 locked up and became unresponsive while images were being saved from the phone to the laptop's SSD. The image files could not be accessed either from the phone or the drive. Ms. Prevatt contacted Secure Data Recovery Services for assistance in recovering the lost files.

DATA RECOVERY

Our expert technicians took possession of the Micron SSD device at our secure data recovery lab and conducted a full diagnostic to determine the cause of the drive's failure and the scope of work necessary to restore access to the missing image and video files. Our examination revealed no physical faults in the SSD but a logical problem accessing the phone's backup files.

We successfully mounted the Micron drive and imaged the drive contents. Our technicians then located the required image and video files and successfully extracted them to our secure storage server for transfer to a new storage device.

OUTCOME

Our data recovery engineers were able to successfully restore access to about 6,000 image and video files comprising 60 GB and transferred them to a Western Digital external HDD for secure return shipment.

Secure Data Recovery Services is proud of its reputation as the most trusted name in the industry. Our data

recovery engineers maintain a 96% success rate and maintain the highest number of industry-specific certifications of any other service provider.

For more than a decade, our developers have created new tools and utilities to keep up with the rapid pace of innovation in digital storage technology. Our engineers specialize in custom data recovery from RAID and NAS servers, HDD and SSD drives, USB flash drives and memory cards, Apple and Android mobile devices, and any other device that can store digital information.

Our customer support team is available 24/7 to answer any questions or to help you open a new case. We offer flexible data recovery options, including emergency, remote, and onsite services. We also give every customer a free diagnostic and no-obligation price estimate, and you pay nothing until your lost data has been successfully restored. This is our "no data, no recovery fee" guarantee.

Call us at 800-388-1266 for a free consultation.

Signature _____



Candice Prevatt